

Making a Connection with Stonefield Query for AccountMate

Company Name

The Connection

For Women and Families

Established

1919

City

Summit, NJ USA

Website

www.theconnectiononline.org

Contact

Sue Andersen

Title

Systems Director

Industry

Community Services

Query Version

Stonefield Query for AccountMate

Dealer

Digital Strategies

City

Summit, NJ USA

Website

www.digitalstrategies.com

Contact

Paul Joinnides

Notable Quotes

"Stonefield Query has saved me more time than you could ever imagine. It is a great program that utilizes your data and simplifies report writing. I would highly recommend it to anyone who needs a better reporting solution.'

Sue Andersen



The Connection in the Spotlight

The Connection for Women and Families is a womenled, nonprofit organization located in Summit, New Jersey. They are dedicated to enhancing lives and fostering communities through the programs and services they offer. Since 1919 they have been bringing individuals of diverse backgrounds together to help them acquire new skills, build self-esteem, and through association develop respect for diversity, which helps eliminate prejudice.

Sue Andersen is the Systems Director for The Connection for Women and Families. In 2007, The Connection decided to upgrade to the customized version of AccountMate that they are currently using. Sue was one of the decision makers involved with bringing Stonefield Query on-board.

The Connection Problem

The Connection for Women and Families did not generate many reports prior to upgrading to the current version of AccountMate. The reason they wanted to do the upgrade was so they could utilize their data and generate mailing lists and membership reports. After the upgrade was complete, Sue attempted to work with the AccountMate's reporting tools but found them to be very complicated.

Sue encountered several problems with the reporting tools in AccountMate. When she attempted to create report filters, she discovered that she could not execute a filter that contained multiple conditions. When Sue ran the report, the filter would only execute the first condition. This created several days worth of extra work as she would manually have to go through the report and eliminate records until she had the data she was looking for.

In addition, when Sue created a report that used fields from multiple tables, AccountMate could not join information stored in those tables. For example, when Sue ran a report that contained fields from the contact and membership history tables, only data from one table would display in the report.

"I could either see the contact information but not the history records or I could see the history records but not the contact information," said Sue. "This was very frustrating."

The Connection for Women and Families purchased a third-party report writer, but found it to be very limited and just as complicated as Account-Mate's report writer. They needed an easy-to-use data mining and reporting solution that allowed them to access all of their data and create the reports they required.

The Stonefield Solution

Paul Joinnides is a certified AccountMate consultant with Digital Strategies Inc. After discussing the problems Sue had with the third-party application and AccountMate's report writer, Paul recommended Stonefield Query for AccountMate as the data mining and report-writing solution.

Before Sue purchased Stonefield Query for AccountMate, she looked over Paul's copy of the program and was very impressed with what she found. After purchasing the software, Sue attended Stonefield's online webinars and learned the basics of the program.

"Stonefield Query was unbelievably easy to learn. After the webinar, I created a couple of practice reports," said Sue. "Then I was confident that I could begin designing reports the reports we required."

The Result

Stonefield Query for AccountMate has simplified Sue's job. Among the reports she has created are a variety of mailing lists, financial, and membership reports. She can now run any report with the confidence that it will be complete and the data will be accurate. Sue has also discovered a feature that she really loves in the ability to export data. This allows her to utilize data in other applications.

The Connection for Women and Families has used Stonefield Query for AccountMate since April 2007. They have recently upgraded to the latest version of the software.

"Stonefield Query has saved me more time than you could ever imagine," said Sue. "It is a great program that simplifies reporting and utilizes your data. I highly recommend it to anyone who needs a better reporting solution."



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